



Welcome! Thank you for joining the Resort for a Day Travel Agent community!

We appreciate your support and we value your business. You have successfully signed up for the Resort for a Day Travel Agent Program. Included here is everything you need to know to start earning commissions today!

Generate sales right from your own website and emails!

Your agency's unique Resort for a Day link is included in this email. This is your agency's unique URL for your Resort for a Day store; it will direct customers to your Resort for a Day store and will record all sales under your account. You will want to copy this URL and embed it as a hypertext link on your website or in any email/ online marketing material your customers have access to. You will earn commissions on all Resort for a Day orders placed through your unique link. **Important:** If you - the registered agent, are going to place an order either for yourself or for a client; do not log-in under your travel agent account. Simply click on your unique link and purchase as a client without an account. At checkout, you will need to enter an email address other than your registered account email.

Getting Started:

1. Take some time to review and familiarize yourself with our website. Read through the information for each resort as most of the questions your customers will ask are going to be answered right in the information provided.
2. Post your unique Resort for a Day URL on your website and include it in your emails - your commissions are tracked based on purchases made through your unique URL, so start using it today!
3. Fill out and submit the attached W-9 form. Forms should be emailed to: accounting@resortforaday.com
Commissions cannot be paid out unless we have that form on file – don't delay!

Commissions:

Travel Agents earn 10% commission on most bookings made through your unique URL. Commissions are mailed out post travel on a quarterly basis and are calculated on the total sale excluding the cost of transfers when applicable.

Resort for a day Quick Start Guide:

Resort for a Day offers Resort Passes for which islands? - We currently offer passes in: Jamaica, Cozumel, Nassau, Freeport, St. Maarten, Grand Cayman, Barbados, Roatan, San Juan & Tobago. We are working on building our product offerings so check back often!

How do my customers pay for their Resort Pass? - Many of our resorts only require a deposit to be paid at the time of purchase. Deposits vary depending on the resort and if the passenger is an adult or a child. However we do offer some resorts that do require full payment in order to purchase a pass. Please check the payment policies of the specific resort you are looking at.

Are all resort passes "all inclusive"?
Most of our resorts have all inclusive passes; please check the resort description for complete details.

Does Resort for a Day offer transfers?
Yes - In Jamaica & Roatan.

Are Resort for a Day passes sold onboard my cruise ship or at the port?
No - Resort passes MUST be purchased online from ResortforaDay.com

Are child rates the same at all resorts?
No - Children's rates vary depending on the resort you are visiting.

I have young babies, are they complimentary? – Yes, all of our resorts have complimentary passes for infants & toddlers. Please visit the resort page to find our specific age requirements as they do vary by resort.

How far in advance should I buy my passes? - Space is very limited - book in advance to ensure your spot.

Do I have to be coming off a cruise ship to visit the resort?

Resort for a Day passes are only available for cruisers. Most resort passes can only be sold to customers coming off of cruise ships. However, San Juan Resort for a Day passes are also available to cruisers as a pre- or post-cruise excursion.

Do resort passes include a guest room?

Some of our resort passes do include guest's rooms. However most of our resort pass only include use of the public facilities (pool, beach, and restaurant).

If the hotel requires a room, is it possible to purchase a pass for just the beach and pool? - Some Resorts require all guests on property to have a registered hotel room. At these resorts discounted pool/ beach passes are not available.

Can I use the lounge chairs and towels?
Yes - towels and lounge chairs are included with your pass. (The Viva Wyndham in Freeport and the Caribe Hilton in San Juan are the exception).

What is Resort for A Day's cancellation & refund policy?

Resort for a Day refunds all deposits up to 11 days prior to your sail date. Within 11 days we are unable to refund your deposit however you will not be responsible for the remaining balance.

What if my ship misses the port?

All passes are valid and non-refundable rain or shine. All passes are refundable should your ship miss the port of call.

What if my ship changes the visit date while at sea? - Our resorts will look forward to welcoming you on the new arrival date.